Policy for the three-year period 2024-2027

The Management of **2B Minerals S.r.l.** intends to:

a) progressively reduce the loss of profitability resulting from the costs of poor quality and from inefficiencies;

b) improve the quality perceived by its customers through:

   I. ensuring that product characteristics comply with specifications, thereby eliminating batches requiring rework;

   II. meeting the delivery deadlines to which it has committed;

by selecting and monitoring its suppliers;

c) acquire new customers;

d) increase turnover;

e) maintain the current contribution margin;

furthermore:

f) take a direct role in staff training, including training aimed at increasing employees' awareness of their contribution to product quality and workplace safety;

g) manage employee relations directly, including by organising events outside the workplace, and monitor the company's psychological and social environment through the employee turnover rate, which it intends to keep low in order to retain the skills acquired;

h) extend the use of its management software to the handling of quotations and customer orders;

i) in carrying out its activities, comply with all applicable laws, standards and regulations issued by the Italian Republic, the Emilia-Romagna Region (RER) and the European Union, as well as with the requirements of other interested parties;

through its Corporate Quality Management System, which is:

- designed on the basis of an analysis of the context in which the Organisation operates and an assessment of the risks and opportunities arising from it;
- compliant with ISO 9001:2015 and to be updated in order to comply with future editions of the standard;
- structured around processes whose effectiveness and efficiency are measured through indicators (whose values are reviewed every six months in order to reduce response times to any deviations) and are continuously improved through appropriate corrective and improvement actions decided by Management.

2B Minerals S.r.l. communicates this policy to its employees by displaying it on the company noticeboard, and to customers and suppliers by publishing it on its website.

The Chief Executive Officer